



# Nigel James

Solution Architect

## Key Skills & Capabilities

- Working with business to design new systems and refine, modernise existing systems
- Mentoring internal and client team members to understand solution design
- Standardise 'Best Practice' Development Practise Procedures
- Deployment Process Planning
- Cloud System Deployment
- Solution Architecture
- System Analysis
- Software Design
- Database design
- Code Review
- API Design

## Qualifications

- Bachelor of Technology (Information and Communication Systems),  
Macquarie University

## Overview & Experience Summary

Nigel is Solution Architect with over 20 years' consulting experience working with companies to improve their enterprise systems and processes with modern technical solutions. He has worked with organisations in Australia, New Zealand and Europe across banking, local and federal government, oil and gas, consumer packaged goods, manufacturing, transport, and telecommunications.

Nigel has a wealth of experience in modifying packaged software (Salesforce) and building solutions from scratch. He is keen to listen and understand the business problem and use the tools available to deliver an excellent solution for all stakeholders. He is also effective at designing bespoke solutions and leading teams to deliver excellent development processes and working with remote development teams.

- Nigel was the Head of Development for an invoice processing business. In this role he was responsible for all design, development and deployment activities for an invoice processing solution. This solution was later migrated to a greenfield Salesforce system and Nigel led the migration from the bespoke system to entities in Salesforce.
- Nigel was instrumental at several energy companies transitioning to modern ERP systems. Nigel was responsible for determining role profiles and assignment of the vendor applications along with working across the business to review all processes and find gaps in the proposed solutions.
- Nigel led the frontend team for a large enterprise transformation from several legacy mainframe systems to a modern CRM system. This involved mentoring a new team on the modern UI techniques and working in a scrum system to determine and allocate work activities.
- Nigel developed frontend and API code for a greenfield national CRM system. Nigel was key in working across several teams to develop, review and deploy code. He was also key in onboarding new team members, ensuring the team was developing consistent code.
- Nigel has led many teams during the development of CRM, Financial, Logistics and HR transformation projects. Working with key stakeholders, designing and workshopping solutions with subject matter experts. Proposing rapid low fidelity designs until high-fidelity designs were signed off.
- Nigel has experience with the balance of developing new features while also planning technical upgrades to ensure that systems stay modern and while not losing capability for business-critical system needs.