



OVERVIEW

Pam is an experienced architect and leader who has managed and supported multi-disciplinary teams of technical and business resources working for clients in South Australian government, Lendlease, Baulderstone, and HP. Clients include Telstra, Optus, Department of Defence, Department of Health, and National Australia Bank. Extensive experience in complex IT systems and business transformation projects with strong skills and experience.

Pam is proactive in determining the business needs and outcomes that are required to address the complex and conflicting demands of the client and end user along with the technical, project and business teams.

EXPERIENCE SUMMARY

Pam has a track record of resolving complex business and operational challenges from both a business and technical perspective to address the operational and the strategic needs of the business including:

KEY SKILLS

- Establishing and executing governance across all areas of Information Technology
- Establishing “fit for purpose” architectures practices across disparate branches and business units
- Business Capability Modelling
- Service Oriented Architectures
- Translating complex technical problems into business-friendly language
- Delivery of strategies for cloud migration, data centre consolidation strategies
- Deep understanding of Disaster Recovery and executing DR
- Understanding of the Quality Design practices that must be put in place
- Combined business acumen and technical knowledge to design complex solutions that reply with the required delivery frameworks
- Ability to deliver complex projects across technology boundaries
- Setting up governance and processes for project reporting, financial management, and strategic planning for DTF.
- Managed the Practice of a global team of IT architects, including EA, Domain and Solution Architects. Provided guidance and process within the Practice for architecture at all levels.
- Established and matured the Solution Architecture Practice capability and built up the team to become a highly valuable resource pool for solution delivery across Lendlease IT.
- Conceptualised and established a Quality and Design Practice in Lendlease IT to ensure stability and reliability of solutions being developed in IT.
- Established a capability for Disaster Recovery across Balderstone’s enterprise solutions. This included putting together their first true application Disaster Recovery test and production switch across a 2-day period. This progressed into a capability that could switch between production and DR within 6 hours and return successfully without losing any transactions, the test extended over 5 days.
- Built a very strong technical and business engagement team and changed the way Baulderstone Application Services was perceived. Established strong networks and relationships with the sites, business unit functional groups and corporate functional group to understand process and functional requirements.
- Lead teams of HP business and technical resources across multiple regions in response to RFT or RFP requests covering areas such as Telcos across Asia, Federal Government Solutions, Banking solutions in Asia.
- Many vertical sectors including government, health, financial services, construction, and Telecommunications
- Skilled at establishing, leading, and coordinating small to large global teams
- Delivery of projects within budget for programs exceeding \$10 million.