# TANYA AVRAMENKO

# CONSULTANT PROFILE

## OVERVIEW

Tanya is an experienced senior business analyst competent at eliciting and articulating business, functional and non-functional requirements. She always respects customers' expectations for people, process, data, business, and technology intent.

For more than 10 years, Tanya has applied business analysis skills across various industry segments, always with the ambition of understanding a customer's needs and direction, providing value for every identified opportunity, and ultimately contributing to appropriate technological change aligned with the organisation's strategic direction.

Tanya is passionate about data governance, ownership, and management to assist organisations with ensuring the right information is available for appropriate business decision making.

Tanya is curious, eager to learn and perceptive of people's and organisational needs.

## EXPERIENCE SUMMARY

- Supported the transition of TechnologyOne ERP from on-premises to the cloud for a local government authority.

- Elicited CRM functional and non-functional requirements whilst aligning with the organisation's enterprise strategy and technology roadmap. The deliverable, the Business Requirements Document, was used to inform the 'Invitation to tender' process.

- Delivered enterprise-grade Learning Management System (LMS) for workforce development of a vocational education provider. Wrote extensive 'Handover to Business-as-Usual' documentation.

- Liaised with multiple vendors to assist with the delivery of an AI platform to optimise logistics management for a large supply chain management enterprise.

- Analysed data centre migration costings for a large program of works in the banking sector and presented findings to key decision-makers.

- Undertook complex data and systems analysis for the successful transformation and migration of a reporting solution in the banking industry. Performed root cause analysis for problem-solving and provided senior management with visual representation of cause-and-effect. Applied Six Sigma methodology for process mapping and end-to-end business process optimisation.

- Collaborated with the product owner and software developers of an Agile workforce development/data aggregation project.

- Supported community provider of aged care services to successfully pass several Commonwealth Home Support Programme appraisals through data analysis, contribution to the continuous improvement initiatives and enhancing the organisational governance.

- Worked with clients via digital workspaces for visual collaboration (Mural, Miro).

- Outlined the overall test approach and supported projects from test strategy to execution.

- Analysed solution options (cost-benefit analysis, alignment to enterprise strategy).

- Maintained product backlogs in Agile projects.

## KEY SKILLS

- Value-driven Business Planning
- Business Process Modelling
- Business Process Improvement
- Lean Six Sigma (Yellow Belt)
- Data Analysis and Visualisation
- Technical Writing
- Visual Storytelling
- Stakeholder Management
- Software Product Management

## QUALIFICATIONS

- Specialist Degree with Distinction (International Economic Relations and Translation)
- Certificate IV in Accounting

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