



OVERVIEW

Petrina has over 18 years of experience working in Business Process Management, leading numerous Process Improvement and Process Modelling initiatives in the Defence and Financial Services Sectors. Exhibiting practical experience and enthusiasm, she brings strong interpersonal, leadership and communication skills to deliver successful outcomes.

She has worked in Process Improvement across many functional business and manufacturing domains utilising a wide range of improvement tools and methods and has extensive business process modelling experience with holocentric and ARIS process modelling toolsets.

She has held leadership roles for large organisations across national and international teams and has a passion for encouraging innovation and developing capability within teams to enable them to implement their own initiatives resulted in the successful design and delivery of BPM Community of Practice and Citizen Developer capability to deliver low-code process automation solutions.

Petrina's goals are to help businesses achieve their business objectives by helping them to better understand, document and improve their business processes.

KEY SKILLS

- Change and Project Management
- Business Process Management education, training, and mentoring
- Process Automation definition and governance
- Business Process Modelling & meta model management and design
- Process Improvement using relevant methodologies
- Quality Assurance & Management experience in highly regulated environments.
- BMS design, implementation, and maintenance.
- Implementation of new methods & tools

EXPERIENCE SUMMARY

- Business Process Management SME providing leadership for Australian and international Business Process Management activities.
- Process modelling capacity for major projects.
- Evaluation and rationalisation (80% removal) of duplicated processes across multiple domains and sites.
- Application of Lean 6 Sigma and CMMi practices, tools and frameworks across multiple manufacturing and business domains.
- Speaker & facilitator at international conferences both internal and external to her organisation.
- Provision of technical documentation for both software product and customer use.
- Development and maintenance of Process Modelling Standards and related Quality Assurance Process.
- Implementation of manufacturing methods to improve the effectiveness and efficiency of complex product manufacturing and assembly in a complex and highly regulated environment.
- Designed and implemented Citizen Led Developer capability for Low Code Process Automation.
- Member of Leadership Team for Continuous Process Improvement Department.