



KEY SKILLS

- Developing architectures for transformational change programs
- Establishing and executing governance for transformational change programs
- Establishing “fit-for-purpose” Enterprise Architecture practices in organisations
- Embedding Enterprise Architecture as a core part of the business of IT
- Business Capability Modelling
- Service Oriented Architecture
- Business Process Management
- Identifying and articulating the value of architecture for a given organisation to Business and IT executives
- Translating complex technical concepts into business-friendly language
- Development and delivery of tailored architecture training

QUALIFICATIONS

- BA (Mod) Computer Science, Trinity College

OVERVIEW

Glenn is the Chief Architect and Founder at Fragile to Agile with outstanding experience in the implementation of Enterprise Architecture and practices in support of transformational change programs.

The first 10 years of Glenn’s career laid a foundation for Enterprise Architecture, with a wide variety of roles spanning software development, systems programming, database administration, business analysis and project management. Having acquired specialist skills in CASE Tools, security solutions and integration technologies he remains an Australian thought leader in Service Oriented Architecture.

The latter half of Glenn’s career has been committed to Enterprise Architecture practices, specialising in the solution, integration and business architecture domains of design with emphasis on business capability modelling and business process design.

Glenn is extremely passionate about Enterprise Architecture and the outcomes it can deliver. His passion is infectious and the enthusiasm he generates typically survives long after his departure.

Glenn is also a capable educator, having developed and delivered formal architecture training to many clients. He is also the original author of the highly regarded Fragile to Agile Integrated Architecture Framework which has been successfully implemented in several major organisations and forms the basis for the unique approach to Enterprise Architecture employed by Fragile to Agile.

EXPERIENCE SUMMARY

Since launching Fragile to Agile Glenn has led successful engagements at organisations including Flinders Port Holdings, Aboitiz Group (Philippines), USP (US), Haigh’s Chocolates, IP Australia, Beyond Bank, Hills Industries, SA Depts Premier & Cabinet, Primary Industries & Regions, Energy & Mining, Environment & Natural Resources, ME Bank, SA Power Networks, Sigma Healthcare, City of Adelaide, Westminster School, BAE Systems Australia, Internode, Credit Union SA, ElectraNet, Macquarie Bank, MyBudget, Teachers Health Fund, LPCC, ASC, Choice and HAMBS. Glenn has also provided Digital Transformation specialist advisory services to several executives and boards.

- Glenn was subcontracted by CSC Australia to lead the development of the Enterprise Architecture for the implementation of a new Patient Administration System, including the delivery of the eHealth record, for the South Australian Health Department.
- As Chief Enterprise Architect Glenn implemented Enterprise Architecture as a practice at Bendigo & Adelaide Bank Ltd, embedding Enterprise Architecture in processes from strategic planning through portfolio management and change execution, including supporting governance artefacts and processes. Glenn also assisted in developing the merger integration plan using Business Capability Model mapping.
- Glenn initially assisted in establishing the Internal Business Solutions Centre. Based on the success of that centre he was appointed Technical Architect General for the ATO, overseeing the architecture for the “easier, cheaper, more personalised” change program, a \$1 Billion program to replace all major tax office systems.
- Glenn was both Chief Architect and Project Manager for an A\$80 million replacement of core systems at the third largest hotel chain in the world (SolMelia). Project delivered planned ROI in 1-year, 2 years ahead of expectations.
- Principal Integration architecture and Component Based Development (CBD) consultant on a US\$200 Million systems upgrade program at this parcel shipment division of Conway transport, the second largest US transport company.