



KEY SKILLS

- Experienced in lean and agile methodologies.
- Project Management
- Business Management
- Change and Incident Management
- Enterprise, Solution, and Mobility Architecture
- Structured requirements gathering skills
- Graphical representation and modelling skills
- Proven track record for delivery of highest quality outcomes, in line with customer expectations, values, and goals
- Experience in working with multicultural teams, both in Australia and abroad
- Practitioner of servant leadership
- Information processing skills
- IT software and hardware troubleshooting
- Exceptional written and verbal communication skills

OVERVIEW

Ezekiel is a Lead Architect with over 10 years' experience working within the IT industry, both in a permanent and consulting capacity. He has worked primarily in senior technical positions delivering high impact solutions for customers. His experience is shared over many disciplines within IT and has spent many years working with a large electrical utility renowned and awarded for its digital achievements.

Once Ezekiel had moved on from the electricity utility, he commenced work at a water utility providing problem management for the CIO department. This work formed part of the Digital Assurance team and provided governance over the IT Operations teams.

He has been involved in many large capital projects over a variety of positions. Notable examples of work include project management for SAP Works Manager improvements and field device implementation (\$4 Million Budget), technical lead for a telecommunications migration (\$800k Budget) and change manager/product owner for a field device refresh (\$1M Budget). Ezekiel strives to deliver excellent outcomes for all parties involved and is regularly the first point of consultation for executive management.

EXPERIENCE SUMMARY

- Lead consultant on the development of the Aboitiz Power multi-year EA & transformation, from strategic intent through current state, target state including definition and estimate of 52 projects across all business units.
- Responsible for providing direction and outcomes on larger faults within the CIO department at SA Water. Most larger faults required putting together cross functions teams to work through root cause analysis, solutions conception, and implementation. Common practice for most larger faults or major incidents were the creation of a formal PIR. This would then be presented to senior leadership from IT and the wider business for approval and sign off.
- Responsible for a team of high performing technical staff that are required to identify and remediate the highest impact items to business productivity at SA Power Networks. The team was a combination with many different technical specialties (Cross functional) to ensure any task can be achieved.
- Designed and implemented a new cloud based mobile management solution in conjunction with Samsung and VMWare. Ezekiel was responsible from conception to delivery and faced tough challenges in a highly unionised organisation. User adoption rate was 50% higher than other similar businesses, and the work was nominated for an innovation award.
- Provided short term project and team direction to improve SA Power Networks asset tracking and inspections using SAP Works Manager. By assessing issues directly with users of the products (stability, usability, functionality), and working directly with a team allowing full creativity over the solution a refined product was output and assessed to improve productivity to the value of \$80k/month
- Worked with the Australian Government to secure funding for start-up (SORT) work for the dole programs. The programs focused primarily on disadvantaged youth and improving their exposure to potential careers within the IT industry. Programs included, 3D design and printing, video game creation, PC building and recycling, digital design and art, digital marketing/social media.
- Responsible for running and maintaining a CDB data centre for 100s of customers for HostExpress. Facilitated core network upgrades, email server migrations, server patching. Maintained a service level of 99.9% uptime whilst staying within budget. Proficiency in both Windows & Linux system administration.